## Sage Pastel Accounting



## Status 12: File 102 when a backup is created before the rebuild.

You may experience a Status 12 File 102 error message when attempting to do a rebuild after updating to Version 14 of Pastel Partner or Xpress.

## Workaround:

When the screen below is displayed, please click the No button to skip the Backup process.

Pastel	
	Some of the files within the company data have to be rebuilt. Before starting the rebuild you need to ensure that you have a valid backup of the data. Once the rebuild starts, do not cancel this process as this may result in data loss. Should the rebuild not complete successfully, you will be unable to open the company data and you will need to restore the backup. Choose Yes to do a backup before continuing to rebuild the files. Choose No if you have already made a backup and wish to continue with the rebuild. Click Cancel to stop this process.
	Yes No Cancel